

Welcome to the Cabins, a Navy Lodging destination aboard Naval Station Mayport. It is our pleasure to welcome you as our guest and we wish you a pleasant stay. Our staff is committed to providing the highest level of customer service and we pledge to do our personal best to make your stay an enjoyable one.

The Navy Lodging mission is to offer accommodations for all vacation styles with over 50 locations worldwide. Accommodations include RV Parks, Campgrounds and Vacation Rentals (cabins, hotel/suites, apartment/townhomes and yurts). Navy Lodging provides vacation accommodations to active duty military and retirees, reservists, DoD civilians and sponsored guests.

Front desk associates are available at (904) 270-7808 or (904 270-7809), Monday – Friday 9am-5pm, and Saturday/Sunday/Holidays 9am-4pm. Camp hosts are here to help during off hours and are located at Osprey Cove Site #50 or Site #34.

Navy Lodging values your business and we request feedback on ways to improve the services we offer. If you can take a moment, please fill out a guest comment card located at the front desk or the electronic survey at NavyMWRMayport.com/Survey. We would greatly appreciate your feedback.

We hope you enjoy your stay with us. Thank you for making Navy Lodging your preferred vacation destination to Stay! Play! Relax!

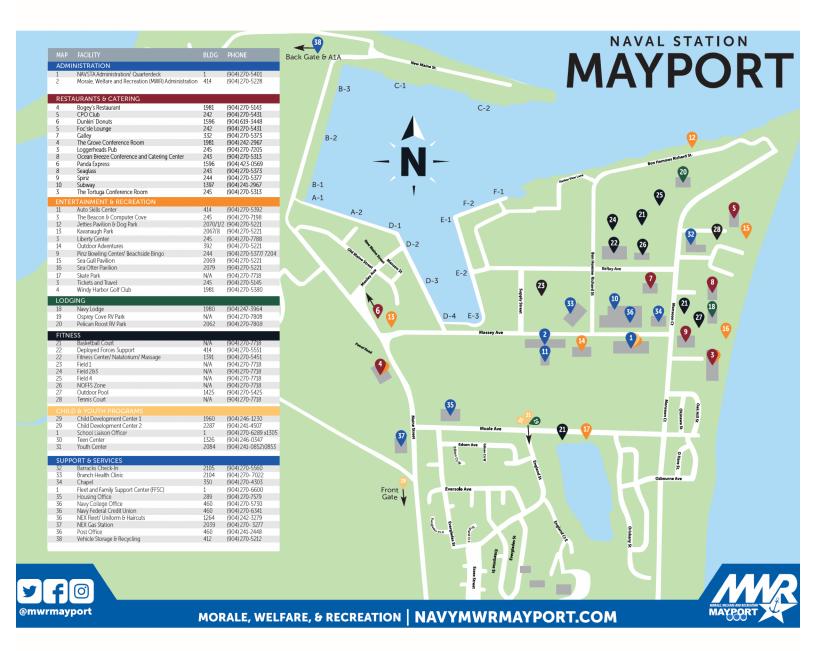
Sincerely,

Isaiah Mincks

Director Morale, Welfare and Recreation Naval Station Mayport

MWR Base Map

MWR Base Map





NAVY LODGING | STAY! PLAY! RELAX! 904.270.7808 OR 904.270.7809

MAYPORT

Emergency Phone Numbers

Emergency Phone Numbers

In the event of a medical or other emergency, please contact the number listed below or the front desk for immediate assistance. If calling 911, state to the operator that you are aboard Naval Station Mayport.

Ambulance	911
Chaplain	(904) 270-5212
Command Duty Officer	(904) 219-9705
Fire Department	911
Fire Department (Non-emergency)	(904) 270-7633
Office	(904) 270-7808/7809
Police	911
Quarterdeck	(904) 270-5401
Red Cross Local	(904) 358-8091
Security (Emergency)	911
Security (Information)	(904) 270-5583



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Safety & Security

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Fire Safety

SHOULD A FIRE OCCUR IN YOUR CABIN:

- Dial 911 (Your Location is Osprey Cove RV Park on MAYPORT BASE).
- Once outside, move to an open area at least 20 yards from the cabin.
- Keep roadways clear for emergency vehicles.

Medical

To reach a front desk associate, call (904) 270-7808 or (904) 270-7809.

Safety Tips

- Do not answer the door without checking the person's identity. If the person claims to be an employee, call the front desk for verification and ensure that the person has access to your cabin and the purpose of her/his visit.
- Do not draw attention to yourself by displaying large amounts of cash or expensive jewelry.
- Do not invite strangers to your cabin.
- Do not leave valuables in your vehicle.
- Ensure doors and windows are locked at all times.
- If you see suspicious activity, report your observations to the front desk at (904) 270-7808 or see Camp Host at Site #50 or #34.

Yfo @mwrmayport





Guest Services

We are committed to providing our guests with comfortable and safe Lodging accommodations. We offer the following information for your awareness and convenience to ensure your stay is enjoyable and to meet your expectations.

Banking Services:

A Navy Federal Credit Union is located in Building 460, on Massey Ave. To reach them call (904) 270-6341.

Business Services:

Business services are available at Computer Cove inside The Beacon, Building 245. These services include NMCI computer with CAC access, stand-alone computer for those without CAC access, commercial and DSN phone, fax, copier and printer.

Check-out:

Check-out time is 1200.

An additional one day service charge rate may apply for late check-out unless arrangements were made in advance with the Front Desk Office or Supervisor on duty. Early check-in and late check-out may be granted whenever possible to accommodate guests.

For your safety and security, all guests shall be registered at the front desk. There is no extra charge for additional guests; however, occupancy shall not exceed the maximum allowable capacity of the cabin.







Guest Services

Concerns:

Please contact the front desk at (904) 270-7808 or (904) 270-7809 immediately. Camp hosts are here to help during off hours and are located at Osprey Cove Site #50 or Site #34. Our goal is to provide you with an exceptional Lodging experience.

Conduct:

Guests are responsible for their conduct and that of their guests at all times. Children must be accompanied by an adult at all times.

Conservation:

Conserving natural resources is a primary mission of Navy Lodging. We ask our guests to close windows when the heating and air conditioning (HVAC) systems are in operation; conserve water by limiting shower times; don't allow water to continually run when brushing teeth and/or shaving; shut off the TV and all lights when departing your cabin; and report electrical shortages, water leaks or concerns with room temperature or lack of air conditioning to the front desk immediately by calling (904) 270-7808 or (904) 270-7809.

Controlled Substances:

The possession of controlled substances (marijuana, cocaine, hashish, prescription drugs, etc.), other than those prescribed by a competent medical authority, and any type of paraphernalia is prohibited on NS Mayport.

Customer Service Survey Form:

We value your business and we request feedback on ways to continue improving the services we offer. If you can take a moment to fill out a customer service survey form located at the front desk or the electronic survey sent after check-out, we would greatly appreciate it.





Guest Services

Guest Services

Damage/Theft of Government Property:

The destruction or theft of government property will not be tolerated. The replacement cost for damages to the facility, appliances, furnishings or missing items will be applied to the guest's account.

Dining Establishments:

See the Dining Options section of this directory for more information.

Fitness Center:

Fitness Center is located in Building 1391 Bailey Ave.

Guests and Visitors:

All guests or visitors must be accompanied by a sponsor.

Amenities:

Extra amenities, bed or bath linens, and condiments are available upon request by contacting the front desk at (904) 270-7808 or (904) 270-7809.

Internet Access:

Complimentary wireless internet is provided in all cabins. For connection instructions, please refer to the instructions provided in this directory.





Base Facilities

Base Facilities

Administration - MWR

Building 414 Massey Ave. (904) 270-5228 (904) 270-6817, fax **Auto Skills Center** Building 414 Massey Ave. (904) 270-5392 **BBQ Barn Building 245** Baltimore St. (904) 804-4227 **Beachside Bingo Building 245** Baltimore St. (904) 270-7204 **Bogey's Restaurant** Building 1981 Maine St. (904) 270-5143 **Branch Medical Clinic Building 2104** Massey Ave. (904) 270-4303 Chapel **Building 350** Baltimore St. (904) 270-5212

Deployed Forces Support Building 414 Massey Ave. (904) 270-5551 **Fitness Center** Building 1391 Bailey Ave. (904) 270-5451 Fleet & Family Support Center **Building** 1 Massey Ave. (904) 270-6600 Foc'sle Lounge – CPO Club **Building 1893** Baltimore St. (904) 270-5432 **Housing Office** Building 289 Moale Ave. (904) 270-5738 **Liberty Center** Building 245 Baltimore St. (904) 270-7788 **Loggerheads Pub** Building 245 Baltimore St. (904) 270-7205 Navy Federal Credit Union Building 460 Baltimore St. (904) 270-6341

BASE FACILITIES



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MAYPORT

Base Facilities

Base Facilities

Navy Exchange* – Fleet Store

Building 460 Baltimore St. (904) 270-3279 *The Navy Exchange and Commissary are located in Off Base Facilities on page 10. Navy Exchange – Gas Station **Building 2039** Baltimore St. (904) 270-3277 **Ocean Breeze Conference & Catering** Building 243 Baltimore St. (904) 270-5313 **Outdoor Adventures** Building 392 Massey Ave. (904) 270-5221 **PINZ Bowling Center** Building 244 Baltimore St. (904) 270-5377 **Post Office** Building 460 Baltimore St. (904) 270-5560 Quarterdeck Building 1 Massey Ave.

(904) 270-5401

Pelican Roost Building 2062 Bon Homme Richard St. (904) 270-7808/9 **Osprey Cove Building 2286 England Ct. Seaglass Wine Bar Building 243** Baltimore St. (904) 270-3746 **SPINZ Handmade Pizza Building 244** Baltimore St. (904) 270-5152 **Tickets & Travel** Building 245 Baltimore St. (904) 270-5145 **Vehicle Storage** Building 412 Patrol Rd. (904) 270-7022 Windy Harbor Golf Club Building 1981 Maine St. (904) 270-5380 **Youth Activities Center** Building 2084 England Ct. (904) 270-5680

RV PARKS



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Off Base Facilities

Off Base Facilities

Child Development Center

Building 1960 1137 Cove Landing Dr. Atlantic Beach, FL 32233 (904) 246-1230

Child Development Center

Building 2287 1650 America St. Atlantic Beach, FL 32233 (904) 241-4507

Commissary

2294 Mayport Road Atlantic Beach, FL 32233 (904) 249-7524

Navy Exchange

2292 Mayport Road Atlantic Beach, FL 32233 (904) 242-3254

Tickets & Travel – Annex

NEX & Commissary Parking Lot (904) 246-7157



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On Base Dinning Options

On Base Dining Options

Bogey's Restaurant

Building 1981 Maine St. (904) 270-5143

Dunkin' Donuts

Building 1596 Maine St. (904) 619-3448

Foc'sle Lounge at the CPO Club

Building 1893 Baltimore St. (904) 270-5432

Galley

Building 332 Maine St. (904) 270-5373

Loggerheads Pub

Building 245 Baltimore St. (904) 270-7205

Panda Express

Building 1596 Maine St. (904) 423-0569

Seaglass Wine Bar

Building 243 Baltimore St. (904) 270-3746

SPINZ Handmade Pizza

Building 244 Baltimore St. (904) 270-5152

Subway

Building 1397 Baltimore St. (904) 241-2967



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Local Attractions

Local Attractions

Discount Tickets

The Tickets and Travel Office offers discount tickets for special events, local attractions and more. For a current list of available tickets and prices, stop by the Tickets & Travel or call (904) 270-5145.

Alhambra Dinner Theater

12000 Beach Boulevard Jacksonville, FL 32246 (904) 641-1212 alhambrajax.com

Castillo De San Marcos

1 S Castillo Drive St. Augustine, FL 32084 (904) 829-6506 nps.gov/casa

Catty Shack Ranch Wildlife Sanctuary

1860 Starratt Road Jacksonville, FL 32226 (904) 757-3603 cattyschack.org

Cummer Museum of Art and Gardens

829 Riverside Avenue Jacksonville, FL 32204 (904) 356-6857 cummermuseum.org

Jacksonville Zoo and Gardens

370 Zoo Parkway Jacksonville, FL 32218 (904) 757-4463 jacksonvillezoo.org

Museum of Science and History

1025 Museum Circle Jacksonville, FL 32207 (904) 396-6674 themosh.org



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Wi–Fi Instructions

Wi-Fi Instructions

Turn on your wireless-enabled laptop, tablet, smart phone or other device. Choose "**gowifi**" from your list of available wireless networks. Launch a web browser to be automatically redirected to the Wi-Fi homepage. Select the plan that works for you.

Read the terms and conditions and accept to activate the internet connection.

For additional support please contact the Technical Support number below. For unresolved internet connectivity issues (open tickets), please provide your Trouble Ticket Number to the Front Desk upon checkout.

ACCEPTABLE USE POLICY

By using Navy Lodging Internet Access, you agree to our Acceptable Use Policy. This means that you will act legally, responsibly and be considerate of others. We reserve the right, but do not bear the responsibility, to prohibit any conduct; communication; or content which, in our sole discretion, is determined likely to be unlawful or harmful to others.

Call our Free 24/7 technical support team:

PHONE: 866-353-1607 EMAIL: support@gowifi.com WEB: www.gowifinavy.com





Channel List

Channels subject to change per service provider. Press guide button for more channels.

3 WJXT LOCAL JAX	33 FOX NEWS
5 WJXX ABC	34 E!
6 WJAX CBS	35 CNN
8 WJCT PBS	36 HLN
9 WCWJ CW	37 CNBC
10 WFOX FOX	38 THE DISCOVERY CHANNEL
11 WTLV NBC	39 TLC
12 WPXC ION	41 ANIMAL PLANET
13 WJEB TBN	42 NICKELODEON
15 BRAVO	44 TV LAND
16 THE WEATHER CHANNEL	45 AMC
17 TBS	46 TNT
18 LIFETIME	47 SYFY
19 FOOD NETWORK	48 ESPN
21 HGTV	52 GOLF
22 DISNEY	59 A&E
23 FX	64 HISTORY
24 NBC SPORTS NETWORK	72 LMN
28 WGN31 USA	75 HALLMARK



